Derry Building Services are dedicated to achieving the highest possible level of Client satisfaction in everything we undertake. Over time, the company has grown substantially and adapted to suit many differing circumstances, but the underlying principle of Client satisfaction has never changed.

We recognise the importance of developing our business through continued improvements in quality. By consistent and effective implementation of a robust Quality Management System, we believe that we can add value to the project development process for the benefit of our Clients. During this process our objectives are to meet specific project requirements, and to exceed Client expectations.

To achieve quality performance on our construction projects, we are committed to operating and maintaining a certified Quality Management System that complies with ISO 9001: 2015. To promote efficiency this is part of an Integrated Management System which also complies with ISO 14001:2015 (Environmental) and ISO 45001:2018 (Health & Safety).

In support of high-quality performance through our Quality Management System, we have set the following strategic aims:

- Ensure that all employees remain dedicated to looking after our Clients' best interests.
- Develop the skills, knowledge and capability of all existing and new employees so that we can successfully meet the changing needs and expectations of our Clients' and other requirements.
- Promote the adoption of our Quality Management System and set high standards on all projects undertaken by the company.
- Set clear Quality objectives and targets that are regularly reviewed to enable continual system improvements.
- Communicate essential objectives and targets to all employees to ensure that our quality ethos permeates the entire company.
- Continually review and develop our Quality Management System working procedures to support company objectives.

This Quality Policy, together with our Management System, will be periodically reviewed to ensure their continued suitability within an ever-changing industry.

Signed:



Mr. M. Townsend
Managing Director

Date: 1st April 2026

QUALITY POLICY